CHECK OUT OUR WEBSITE!!!!!

WWW.GOWATERUSERS.COM

928-445-0551



GRANITE OAKS BOARD MEMBERS

 PRESIDENT – JIM BRICKER
 928-925-2224

 VICE PRES. - KEN NELSON
 928-445-8831

 SECRETARY – DARYL MATHERN
 928-443-8909

 TREASURER – RON WEBER
 469-222-3655

 JAY DEE SALE
 602-316-2200

 MATT OLSON
 805-467-4486

GRANITE OAKS/ROYAL OAKS/GRANITE OAKS ESTATES

NEWSLETTER

August, 2022

CONSUMER CONFIDENCE REPORTS AND MONTHLY BOARD MEETING MINUTES

CAN BE VIEWED AT www.gowaterusers.com

NEW BOARD MEMBER NEEDED. Two positions are needed to complete the seven member complement of the Board. Terms are for three year terms that end in September of 2025. No previous water company or board experience is needed to serve. Anyone interested may attend a Board Meeting to observe and ask questions before volunteering to serve. Please contact any one of the Board Members, Bob Busch, Company Manager or the business office at the above number.

<u>COMPANY IMPLEMENTS POWER ADJUSTMENT.</u> Part of the rates approved by the Arizona Corporation Commission in late 2020 required that the Company track power cost in the production of water to serve the GOWUA customers. At the end of 2021, and annually thereafter, the Company must determine the cost of electricity to serve customers vs the cost experienced in 2018, the test year for the rate case. Any difference in the cost of electricity per 1000 gallons is to be passed through to the customer, whether an additional charge or a credit. The Company determined that the cost in 2021 vs 2018 was \$.01 less per 1,000 gallons, and began reflecting that on customer bills in April, 2022 as "PPAM Adjustment".

<u>DO YOU HAVE A WATER LEAK???.</u> Earlier this year, the Company began reading meters twice during the month to help determine when there are water leaks on customer's property. Water meters are equipped with a feature that flags meters that have been operating continuously for the past 24 hours at the time the meters are read. The business office uses this alert to call customers whose meter has registered an alert. The Company recently added a second meter reading during the month to help identify these problems earlier. There have been nearly 2 dozen alerts with each meter reading. Common problems have been leaky irrigation systems, or household faucets. IF YOU HAVE RECEIVED A PHONE CALL ABOUT A POSSIBLE LEAK, PLEASE ATTEMPT TO SOLVE THE PROBLEM. HELP CONSERVE!!!

<u>ARPA GRANTS AWARDED TO GOWUA.</u> Yavapai County recently notified the Company that it has been awarded two grants funded under the American Rescue Plan Act (ARPA). One grant for

\$185,000 is for an additional storage tank and the other one is for \$221,900 for an additional well. The grants are conditional upon GOWUA complying with contract provisions with the County and upon completing all work and expenditures by December 31, 2026. The two projects are just getting underway with calls for design proposals.

ANNUAL SHAREHOLDER MEETING HELD ON JULY 30^{τH}. Nearly 40 people attended the Annual Shareholder Meeting held at the Hilton Garden Inn in Prescott. The meeting was conducted by Vice President, Ken Nelson. Ken reported on activities of the Company over the past year. Allen Kaplan, Company financial analyst reported on the Company financials. A video presentation was conducted by Dr. Peter Kroopnick, of the Citizens Water Advocacy Group. Minutes of the meeting can be found on the GOWUA website along with minutes of all GOWUA Board Meetings.

CHECK OUT THESE PAYMENT OPTIONS!!!

- 1. Pay with a check
- 2. Sign up for email billing and receive your bill sooner.
- 3. Pay your bill by credit card
- 4. Sign up for Auto Pay. Have your bill deducted from your bank account.
- 5. Pay ahead of time-any amount you choose and not worry about monthly bills.

<u>DO YOU KNOW THAT IN JUNE, GOWUA CUSTOMERS USED 3 TIMES THE AMOUNT OF WATER</u>
PER CUSTOMER THAN CUSTOMERS IN THE CITY OF PRESCOTT!!!!

PLEASE HELP TO CONSERVE!





